

FREQUENTLY ASKED QUESTIONS



Which Airport do I fly to?

The Airport is Bergamo Orio Al Serio – More commonly known as Milan Bergamo.

How far is it from the airport?

50 Min by car

How do I get there?

Car hire available in airport or through booking agencies. You will be given a full Info pack after booking with maps, directions, web cams and useful information.

Public Transport is also easy. Shuttle to Bergamo station from Airport and direct bus from Bergamo Bus Station to Boario Terme (€12 rtn) 1hr 30 min. Buses run every half hour (NOTE every two hour on Sunday and last bus is 19.30 in evening)

You can also arrange private transfer after booking which is around €150 / £119 return for up to 3 people. 50 min

Are late arrivals acceptable?

Yes - Please be aware, buses from Bergamo finish at 19.30 so you shall need to book a private transfer or rent a car.

How far is it to the Montecampione resort ?

25 min from the town which can be reached by ski bus shuttle (small charge payable locally): Morning up at 8.00 or 10.35

Afternoon down at 14.00 and 17.00

Do I need a Picture for my Ski Pass?

No, this is not necessary

Where do I collect my Ski Hire?

These are picked up on the slopes. You will be provided with full details of where and how you can collect your skis after booking.

How do I get my ski passes?

They will be waiting for you at reception on check in.

What happens if there is little snowfall?

Montecampione has a snow cannons ensuring you will always be able to ski certain sections of the slopes. It may be necessary on rare occasions to go up to the higher slopes of the resort.

Are there restaurants and bars in the resort area?

Yes there are a number of bars, restaurants and pizzeria in the town and on the slopes. Prices are very reasonable with a Pizza costing around 8 Euro. The town has a Guinness bar nearby. You will also be given a discount card and to use in certain localities.

What entertainment can I find in the area?

Moonlight snow shoe dinner excursion to mountain lodge, Heliski, rock or ice climbing, , Go Kart, Bowling, Ice skating, Horse riding, Swimming, major shopping and outlet centers etc. Some activities require car hire.

How do I get around while in the area ?

If you have no car you can use the ski bus to the resort and apart from the buses, there are many great value taxis which will take you anywhere you please, ask reception.

Is the Montecampione resort crowded ?

As the resort is especially used by Italians at weekends, weekdays are surprisingly quiet with no queues, expect more people at the weekend.

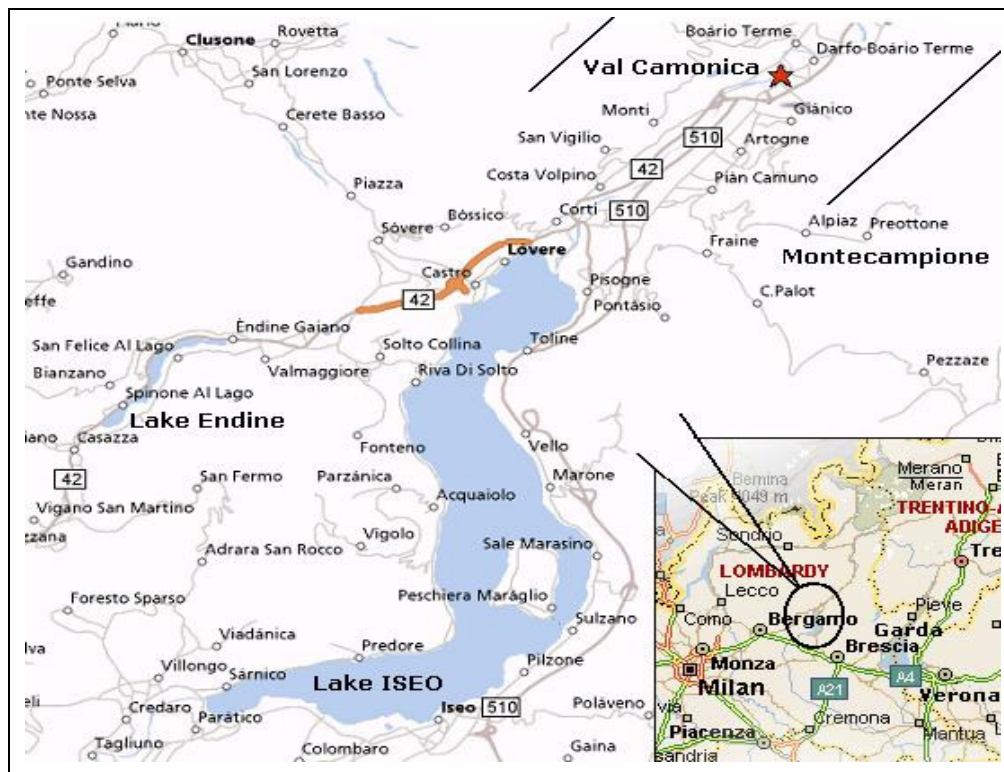
Is there a crèche/child minding facilities?

No we do not provide this service

How far is it to Lake Iseo?

10 Minutes by car and 20 mins by Bus (every half hour, less on sunday)

Where is Monticampione?



MAP OF THE SLOPES



About the Resort

An Italian Alpine ski adventure ...just 50 mins from Milan Bergamo airport. Montecampione is situated above a spectacular valley and is just 15 mins away from the 16km long Lake Iseo which has the largest inland island in Europe.

Montecampione boasts extensive wide and snow guaranteed slopes. Suitable for all levels. The Montecampione resort is one of Italy's youngest and most exclusive resorts and operates from mid December to end March. There are slopes for all ages, Over 70 expert instructors and numerous mountain lodges for a relaxing lunch.

Montecampione is the closest ski resort to Milan Orio Bergamo airport which is Ryanair's Italian Hub with hundreds of flights per week arriving from all over Europe. Sky Europe and other low cost airlines are also based here. And when you arrive...you could be on the slopes in less than 90mins!

INTERESTING INFORMATION

TIME: Kick off your shoes, throw away your watch...everything is relative. Whilst much improved over the recent years trains, buses and people work on an "approximate" timetable. Learn patience and go with the flow.

LANGUAGE: Unlike Northern Europe, English is not as widely learnt and used. Many Italians already have to learn two languages, Italian and their local dialect and until

recently French was promoted above English. Italians suffer from a language inferiority complex so that even those who do speak good English are convinced that they do not and therefore only speak if necessity insists. Luckily the Italians are experts at hand signs and the language is so infiltrated by English words that one way or another everything works out. A common mistake in listening to an Italian speaking his mother tongue is to assume he or she is angry or excited. This is not always the case as you may witness in seeing two Italians "argue" and then kiss each other on both cheeks and disappear for a Aperitivo (before dinner drink).

DRINK: Italian bars often double up as coffee shops and there is a much more limited drinking culture. Italians on the whole do not have a "drinking culture" and many bars reflect this less intense relationship with alcohol, although the club scene is more "traditional" in its appeal. In many areas wine is cheaper than bottled water and whilst a staple feature of Italian meals, it is rarely drunk to excess.

FOOD: Italians are passionate about...Italian food. So much so that even when abroad, many Italians will go out of their way to seek out the nearest Italian restaurant.... and why not ? Italian food is like an Iceberg, what you see and know, like Pasta and Pizza, are but a fraction of the rich and varied Italian cuisine. Each region has their "local dish" and each dish may be prepared in a different way according to local custom. A wedding or Gala meal may last for over 6 hours and feature up to 20 courses. Such is the strength of Italian food that finding a Chinese, Mexican or other type of restaurant outside the big towns, is a challenge, although McDonalds dot the landscape nearly everywhere.

DRIVING: The Italian zest for life is well reflected in the Italian driving style. Cars are viewed as a status symbol, not for nothing does Italy have one of the highest percentages of Mercedes owners and speed limits, like their train timetables, are considered approximations. Recent clamp downs and a new license points system is beginning to dampen down this zest and the best advice for foreign drivers is not to panic if a car cuts in, speeds by or tailgates you. Don't worry they have had lots of practise and are very good at it !

GREETING: Even vaguely familiar acquaintances will kiss each other on each cheek, but a hand shake will suffice. "Buongiorno" (formal) and "Ciao" (informal) being the classic accompaniment, followed by "come stai" (informal) "how are you". In Northern Europe it is normal to reply "fine thank you" even if you feel awful, in Italy they may well tell you how they are! Failure to greet or say goodbye to somebody can be taken as an insult.

HOTELS: Contrary to popular belief there is no unified star rating system in Europe. Each country provides it's own system (hence the recent "invention" of 7 star Hotels by some countries, when the UK system only goes to 5). Hotels ambience is not assessed in any system, only facilities. In Italy a 3 star will have a restaurant, on suite bathroom, bar and lounge area. Room sizes in Italy are below the European average mainly because many Hotel are converted residences. However most Hotels are family run with attentive service, home cooked meals and very friendly. It is not unusual for the Grandparents to take over responsibilities when the owner is away or too be greeted during school Holidays by the 14 year old son (who probably speaks better English than the parents !). This family atmosphere is just one of the charms of smaller Italian Hotels.

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